

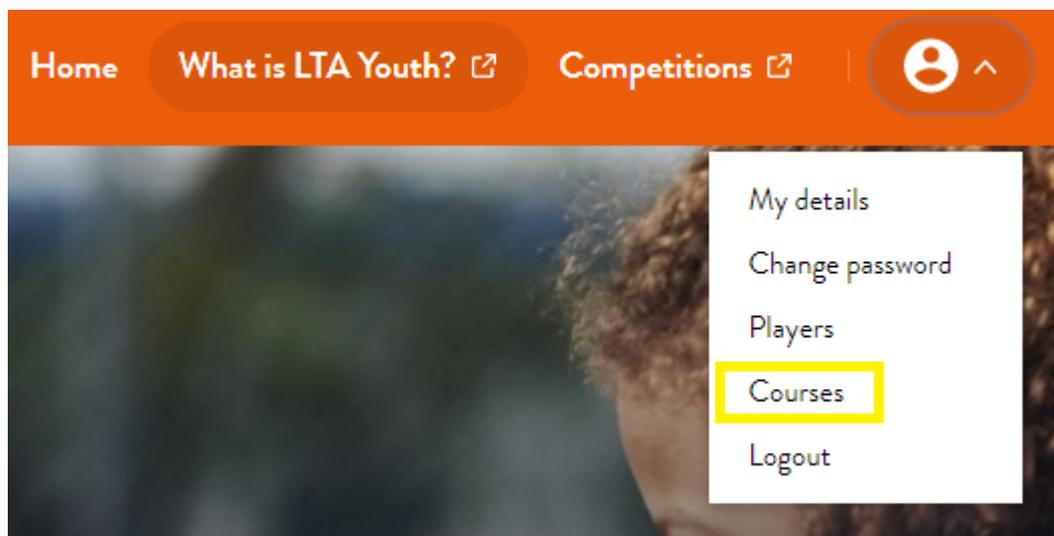
Cancelling A Booking As A Parent/Guardian

Please Note: To cancel an LTA Youth Start course as a parent/guardian, then this will need to be within 48 hours of making the booking to receive a full refund.

After this time, your LTA Youth Start kit order would have been processed, and you'll need to contact the coach/venue that the course is taking place at to receive a refund of £29.99

Step 1:

First, you'll need to login into the account that you made the LTA Youth Start course booking on. Once logged in, you'll need to click on your name/silhouette icon in the top right-hand corner and click on 'Courses'



Step 2:

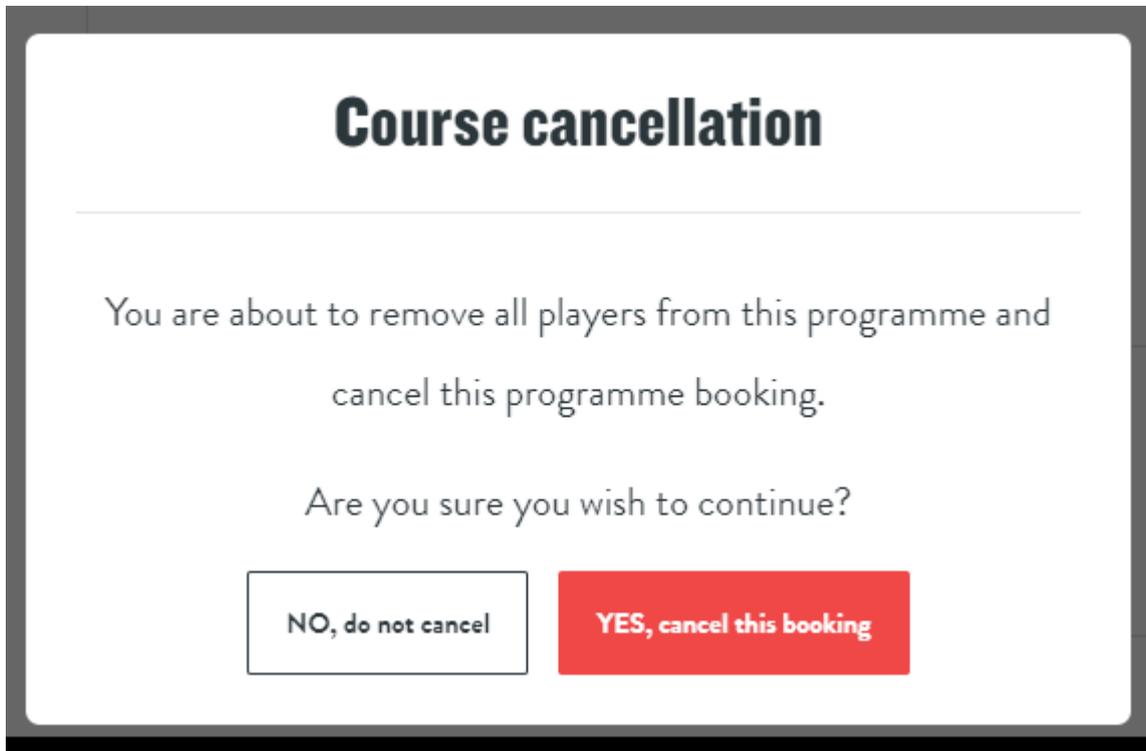
You'll then see the following screen, where all courses that you have signed up to will be displayed:



Here is where you'll need to locate the course and click on the red 'Cancel' button.

Step 3:

Once you've clicked on the red 'Cancel' button the following overlay will appear:



Here you'll need to click on the red 'YES, Cancel This Booking' button to confirm/continue.

Step 4:

Once you have done that, the page will refresh and show that the course booking has now been cancelled.

Courses

LTA Youth Start

Hartfield Tennis Club
Mon, 04 Oct - Mon, 08 Nov 2021 15:30 - 16:30

ltayouth@start.com
01234567890

Players Cancelled

Jamie Hutton

Please remember to check your bank statement for a refund, this can take 3-5 days to appear.

If after this time you still haven't received your refund then you'll need to contact the coach/venue directly.